

Information for passengers

Travelers must provide themselves with the prescribed ticket before using the ski lifts.

During queues, precedence is given only by the order in which travelers present themselves at the mounting point.

It is forbidden for travelers to speak with lift employees, unless service needs arise.

The ticket must be presented to the personnel.

The price of the ticket includes the transport of skis and snowboards and ordinary hand baggage, not exceeding 20 kg overall and containing no dangerous or harmful materials. The transport of miscellaneous material that exceeds the normal baggage is allowed in the manner indicated above.

Bicycles and sports equipment other than those indicated in point 5) are allowed, subject to approval by the Head of Service and payment of the relevant ticket.

Travelers must respect the instructions given by the special advisory notices displayed in the ski resorts and along the tracks. They must likewise respect the rules issued by the competent authorities and observe all the special directions that are given by lift employees in order to avoid accidents.

The access to the ski lifts is forbidden for people drunk or in bad psychophysical conditions.

Travelers must wear clothing and use equipment suitable for the weather conditions of the opening season.

Animals are allowed to be transported on vehicles with the aforementioned methods

Children under the age of 6 must be accompanied by an adult and responsible person.

At departure, travelers must place themselves in the positions indicated to them by the agents; it is absolutely forbidden to get on the cars without the presence of the agent.

During the trip, it is forbidden for travelers:

- to cause swinging of the vehicle;
- to travel in any position other than that indicated;
- to raise the safety systems of the vehicle;
- to bend out or to throw objects from the cars;
- to smoke
- to damage or to dirty the cars.

Travelers are allowed to accede only to the lift areas and rooms opened to the public, according to the signals.

In the event of a long stop of a suspended ski lift, travelers must wait for staff instructions. In the event of a rescue, travelers will be promptly informed by the staff. Then, they must wait for the rescue staff and follow their directions.

In the event of accident, travelers must inform immediately the lift staff.

Travelers who are not observing these directions will be considered responsible for any damages caused to the ropeway, other travelers or third party.

Any complaints by travelers about the service must be sent to:

REGIONE AUTONOMA VALLE D'AOSTA – Struttura infrastrutture funiviarie

indirizzo: Località Autoporto, 32 - 11020 POLLEIN (AO)

telefono: 0165/527662 fax: 0165/527676

E MAIL: s.melotto@regione.vda.it.

The offenders against the directions duly brought to public attention by means of special notices displayed at the ski resorts or along the tracks, the non-observance of which could cause serious risks to the safety of other travelers or damages to the ski lifts, will be deferred to the legal authority of the employees of the ski resort, if the fact completes one of hypothesis of offence, in conformity with Article 35 paragraph 6 of the Regional Law 20/2008.